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Refund Policy for the 37th ISS

Attendees may change their registration type from in-person to virtual, or vice-versa, without a change fee until October 11, 2021. After that date, attendees will be charged \$75 for this change.

Refunds for the 37th ISS will be offered based on the table below:

Item	If canceled by: 8/31/2021	If canceled by: 10/29/2021
In-person Attendee Registration	Attendee will be refunded 50% of registration cost	Attendee will be refunded 25% of registration cost
Virtual Attendee Registration	Attendee will be refunded 75% of registration cost	Attendee will be refunded 75% of registration cost
Exhibitor Booth(s)	Company will be refunded 50% of reservation cost	No refunds will be given to exhibitors who cancel after 8/31/2021

Refunds must be requested in writing. Refunds are issued through the University of Pittsburgh via check and may require additional paperwork. Payments can be expected to be returned within 4-6 weeks of request.