

WPS is performing provider credentialing on behalf of The Alliance.

We have received your request to credential <Provider Name> and will begin the credentialing process for his/her inclusion in our provider panel(s) as appropriate to contracted status.

The Arise/WPS Credentialing Department has engaged the services of a CVO, called Eddy, that will be performing primary source verification and collecting any documentation necessary for completion of the application. Communications from Eddy (cvo@eddynow.com) on behalf of Arise/WPS Credentialing during this process are legitimate. You may request information regarding the status of your application at any time. You will be promptly notified of information that varies significantly from the information you have provided and be given the opportunity to submit updated/additional documentation or corrections. If you have any questions regarding the status of your application(s), please email cvo@eddynow.com.

Notification of the Credentials Committee decision regarding your application will be sent by the Arise/WPS Credentialing Department via written letter promptly after the meeting at which your completed application is presented. Should you have any questions regarding the application process or its requirements, please don't hesitate to contact ProviderCredentialing@wpsic.com.