

# **Enrollment Reconciliation Update**

Managed Care Policy and Planning Meeting

### **Reconciliation Key Updates and Action Items**

#### **CHP Reconciliation**

- Monthly comparison of membership data between KIDS and NYSOH
- For September 2023
  - Exist in KIDS not in NYSOH is 1,662 (These members are not supposed to be enrolled with the issuers)
  - Exist in NYSOH not in KIDS is 10,836( These members are enrolled with the issuer, but they will not get paid )
- Issuers to review the mismatches and take the necessary actions.

#### NYSOH Enrollment Reconciliation

- Cut-off period for this comparison will be changed to Coverage End Date > 1/1/2022 starting April 2023
- Issuers to provide October enrollment reconciliation files – Ongoing activity
- DOH to validate enrollment file, perform match and distribute results – Ongoing activity

#### **Essential Plan Reconciliation**

- Annual 4 way comparison of EP payment data (Issuer vs NYSOH vs eMedNY vs Rates)
- EP Reconciliation for 2022 shared with issuers 99.5% perfect match.



#### **Medicaid Premium Reconciliation – key updates**

2014-16

Category G&H payments were made to issuers

94.82% of all 600,434 disputes settled.

2017-2018

Cat G & H payments made check release date: 4/12/2023.

Cat O (50:50 split) settlement in progress.

2019-2020

Payment Ledgers shared for 2019, 2020 (Q1 thru Q4),

Cat G & H for 2019-20 settlement in progress.

Cat O (50:50 split) settlement in progress.

2021-2022

Payment ledgers shared for 2021 (Q1 thru Q4)

Payment Ledgers for Q1 – Q3 2022 have been shared.

Payment Ledgers for Q4 2022 in progress.



# New Initiative: Medicaid Enrollment QC Dashboards (Post WMS roster replacement)

March 2021 Enrollment Dashboard

**ABC Health Plan** 

Report Date: 03/21/2021

Member Month details are available in the additional tabs for all categories other than 'PAID, ENROLLED'.

The 'PAID, ENROLLED' category represents a perfect, undisputed match between eMedNY and Issuer.

<b>Enrollment Category</b>	District	Member CT
DENIED, ENROLLED	66	74
DENIED, ENROLLED	78	128
DENIED, NOT ENROLLED	_	3,946
NOT BILLED, ENROLLED	66	831
NOT BILLED, ENROLLED	78	4,343
PAID, ENROLLED	66	129,535
PAID, ENROLLED	78	301,885
PAID, NOT ENROLLED		563
GRAND TOTAL		441,305

#### Key:

DENIED, ENROLLED- Evidence for enrollment found, but capitation payment(s) denied DENIED, NOT ENROLLED- No evidence for enrollment found and capitation payment(s) denied NOT BILLED, ENROLLED- Evidence for enrollment found, but capitation payment not billed. PAID, ENROLLED- Evidence for enrollment found and capitation payment(s) paid. PAID, NOT ENROLLED- No evidence for enrollment found, but capitation payment(s) paid.



# QC Dashboard Summary: All Issuers

August 2023 Medicaid Enrollment QC Summary								
STATUS	ENROLLED THROUGH	MEMBER CT	PERCENTAGE					
DENIED, ENROLLED	NYSOH	1,691	0.03%					
DENIED, ENROLLED	WMS	2,174	0.04%					
DENIED, NOT ENROLLED	N/A	3,910	0.07%					
NOT BILLED, ENROLLED	NYSOH	66,573	1.12%					
NOT BILLED, ENROLLED	WMS	17,334	0.29%					
PAID, ENROLLED	NYSOH	4,377,986	73.70%					
PAID, ENROLLED	WMS	1,468,034	24.71%					
PAID, NOT ENROLLED	N/A	2,452	0.04%					
Total for the month of enrollment <202308>	all	5,940,154	100.00%					



#### **Issuer Data Reconciliation**

	Status of Data Reconciliation Efforts				Mismatches in Monthly Enrollment Reconciliation				
Plan	<b>Enrollment Reconciliation. Files</b>	MCO Premium Reconciliation	EP Reconciliation 2022	CHPlus comparison	Coverage	Coverage End	Issuer	Plan Variant	Plan Code
	processed for September 2023	2022 Q4 results shared	Round1 results generated	shared with issuer	Begin Date	Date	Member ID		(HIOS)
1	Yes	Yes	Yes	Yes	0.20%	0.73%	0.03%	0.09%	0.01%
2	Yes	Yes	Yes	Yes	0.98%	5.14%	0.16%	0.95%	0.53%
3	Yes	Yes	Yes	Yes	0.08%	4.47%	0.02%	0.36%	0.07%
	Yes	Yes	N/A- No EP	N/A - No CHP	0.00%	6.39%	54.66%	0.90%	1.09%
5	N/A	N/A- No Medicaid	N/A- No EP	N/A - No CHP		Close	d business on 6	5/1/20	
6	N/A	Yes	N/A- No EP	N/A - No CHP		F	ile not receive	d	
	N/A	Yes	N/A- No EP	N/A - No CHP		F	ile not receive	d	
8	N/A	N/A- No Medicaid	N/A- No EP	N/A - No CHP		HIOS only applie	es to Dental pla	ns starting 2020	
9		N/A- No Medicaid	N/A- No EP	N/A - No CHP	0.00%	2.64%	92.48%	0.10%	0.16%
10	Yes	N/A	Yes	Yes	7.56%	1.99%	54.95%	0.45%	0.33%
11	Yes	Yes	Yes	Yes	27.26%	7.11%	7.42%	0.64%	8.56%
12	Yes	Yes	Yes	Yes	26.01%	1.82%	0.20%	0.53%	0.35%
13	N/A	N/A	N/A- No EP	N/A		Closed	d business on 1	1/1/20	
14	Yes	Yes	Yes	Yes	0.10%	1.93%	0.00%	0.40%	0.00%
15	N/A	Yes	Yes	Yes		F	ile not receive	d	
16	N/A	N/A	N/A- No EP	N/A		Close	d business on 6	5/1/20	
17	N/A	N/A	N/A - No Ep	N/A		Close	d business on 7	//1/20	
18	N/A	N/A	N/A - No Ep	N/A - No CHP		Close	d business on 9	0/1/19	
19	Yes	N/A- No Medicaid	N/A- No EP	N/A - No CHP	0.00%	3.53%	0.01%	0.20%	0.31%
20	Yes	Yes	Yes	Yes	59.73%	1.35%	0.57%	0.11%	0.04%
21	N/A	N/A- No Medicaid	N/A - No Ep	N/A - No CHP		Close	d business on 3	3/1/20	
22	N/A	N/A- No Medicaid	N/A- No EP	N/A - No CHP	Closed business on 5/1/19				
23	Yes	Yes	Yes	Yes	38.10%	3.95%	0.77%	2.48%	3.92%
24	Yes	Yes	Yes	Yes	13.35%	0.00%	0.01%	1.76%	0.05%
25	Yes	Yes	Yes	Yes	0.07%	0.44%	0.18%	0.07%	0.04%
TOTAL-Complete	14	14	12	12		Adjusted State	wide Averages	shown below	
Remaining	0	0	0	0	9.86%	3.33%	2.10%	0.79%	0.63%



#### **CHP Reconciliation - KIDS vs NYSOH**

September 2023 CHIP Members - KIDS (extract as of September 19, 2023) vs. NYSOH (extract as of September 19, 2023)								
	KIDS	NYSOH			Matched		Mism	atches
			Difference		% Matching in	% Matching in	Exist in KIDS not	Exist in NYSOH
Plan	Members	Members		Total Matched	KIDS	NYSOH	in NYSOH	not in KIDS
1	0	0	0	0	0.00%	0.00%	C	0
2	12,550	12,656	-106	12,530	99.84%	99.00%	20	126
3	10,192	10,373	-181	10,149	99.58%	97.84%	47	228
8	35,511	35,686	-175	35,488	99.94%	99.45%	23	196
9	30,949	31,457	-508	30,909	99.87%	98.26%	49	550
10	133,721	136,092	-2,371	133,218	99.62%	97.89%	518	2,874
11	74,913	75,202	-289	74,792	99.84%	99.45%	126	414
12	4,050	4,080	-30	4,047	99.93%	99.19%	3	33
13	6,160	6,277	-117	6,134	99.58%	97.72%	27	143
14	30,455	30,878	-423	30,373	99.73%	98.36%	100	501
15	15,267	17,584	-2,317	14,687	96.20%	83.52%	580	2,897
18	20,315	22,651	-2,336	20,179	99.33%	89.09%	137	2,471
21	19,915	20,286	-371	19,883	99.84%	98.01%	32	403
22	0	0	0	0	0.00%	0.00%	(	0
23	0	0	0	0	0.00%	0.00%	(	0
September 2023 Total	393,998	403,222	-9,224	392,389	99.59%	97.31%	1,662	10,836

Note: In August 2023, the "Exist in KIDS not in NYSOH" was 1,436; in September 2023 it is 1,662 (15.74% increase)



# **EP Reconciliation 2016-2022 'Issuer as Base' Perfect Match Percentages**

Issuer Name	2016-17	2018	2019	2020	2021	2022
Issuer 1	96.46%	96.88%	96.71%	99.31%	99.76%	Did not Participate in 2022
Issuer 2	76.17%	92.24%	73.38%	Did not Participate in 2020	Did not Participate in 2021	Did not Participate in 2022
Issuer 3	81.89%	91.98%	97.39%	99.41%	99.53%	99.15%
Issuer 4	98.37%	99.60%	96.92%	99.86%	99.85%	99.80%
Issuer 5	94.70%	94.82%	84.58%	98.93%	99.81%	98.80%
Issuer 6	95.90%	97.80%	94.62%	86.60%	99.83%	99.26%
Issuer 7	96.66%	99.32%	97.19%	99.76%	99.79%	99.82%
Issuer 8	94.47%	92.49%	96.07%	99.51%	95.05%	99.55%
Issuer 9	94.81%	93.62%	96.30%	99.61%	98.63%	99.80%
Issuer 10	95.33%	98.58%	97.37%	99.15%	99.71%	99.62%
Issuer 11	95.24%	94.20%	95.67%	99.48%	98.86%	99.32%
Issuer 12	Did not Participate in 2016-17	98.33%	94.81%	99.69%	96.93%	99.40%
Issuer 13	91.14%	97.45%	95.11%	99.02%	99.40%	99.71%
Issuer 14	92.05%	90.01%	89.39%	94.71%	Did not Participate in 2021	Did not Participate in 2022
Issuer 15	52.25%	95.60%	93.15%	98.52%	Did not Participate in 2021	Did not Participate in 2022
Issuer 16	Did not Participate in 2016-17	Did not Participate in 2018	91.49%	99.62%	99.96%	99.90%
Overall Match %	94.47%	97.33%	95.12%	98.21%	99.01%	99.51%



## **EP Reconciliation Summary 2016-17**

	Total	Member		
Data for Year 2016-17 Baseline dated December 2019	Member	Months		
	Months	Settled	% Settled	Amount Settled
Potential Payments - Missed effectuations & reinstatements				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION REQUIRED				
ØNLY EXISTS IN ISSUER	152,062	21,698	14.27%	\$10,836,109.35
Potential Payments - DOH to investigate				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION NOT REQUIRED				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - RESEARCH REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION NOT REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - RESEARCH REQUIRED	25,305	7,992	31.58%	\$3,833,671.72
Recoupments - DOH to Recoup				
ØNLY EXISTS IN EMEDNY	37,772	28,866	76.42%	-\$12,953,845.71
Potential Recoupments				
MATCH BETWEEN EMEDNY AND NYSOH ONLY				
●®MATCH BETWEEN EMEDNY AND ISSUER ONLY	162,132	27,120	16.73%	-\$13,062,734.27



	Total	Member		
Data for Year 2018 Baseline dated December 2019	Member	Months		
	Months	Settled	% Settled	Amount Settled
Potential Payments - Missed effectuations & reinstatements				
MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION REQUIRED				
ØNLY EXISTS IN ISSUER	129,907	35,706	27.49%	\$16,715,129.10
Potential Payments - DOH to investigate				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION NOT REQUIRED				
MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - RESEARCH REQUIRED				
MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION NOT REQUIRED				
MATCH BETWEEN ISSUER, NYSOH, RATE REF - RESEARCH REQUIRED	3,274	1,277	39.00%	\$570,474.18
Recoupments - DOH to Recoup				
ØNLY EXISTS IN EMEDNY	20,497	16,390	79.96%	-\$7,367,213.86
Potential Recoupments				
MATCH BETWEEN EMEDNY AND NYSOH ONLY				
●®MATCH BETWEEN EMEDNY AND ISSUER ONLY	90,692	10,090	11.13%	-\$4,638,404.58



	Total	Member		
Data for Year 2019 EP Baseline	Member	Months		
	Months	Settled	% Settled	Amount Settled
Potential Payments - Missed effectuations & reinstatements				
MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION REQUIRED				
ØNLY EXISTS IN ISSUER	106,066	24,712	23.30%	\$9,854,040.64
Potential Payments - DOH to investigate				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION NOT REQUIRED				
MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - RESEARCH REQUIRED				
● MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION NOT REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - RESEARCH REQUIRED	2,433	577	23.72%	\$244,454.04
Recoupments - DOH to Recoup				
ØNLY EXISTS IN EMEDNY	17,818	12,535	70.35%	-\$5,560,727.94
Potential Recoupments				
MATCH BETWEEN EMEDNY AND NYSOH ONLY				
●∄MATCH BETWEEN EMEDNY AND ISSUER ONLY	83,120	2,107	2.53%	-\$867,595.84



	Total	Member		
Data for Year 2020 EP Baseline	Member	Months		
	Months	Settled	% Settled	Amount Settled
Potential Payments - Missed effectuations & reinstatements				
MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION REQUIRED				
ØNLY EXISTS IN ISSUER	34,718	3,393	9.77%	\$1,345,166.48
Potential Payments - DOH to investigate				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION NOT REQUIRED				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - RESEARCH REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION NOT REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - RESEARCH REQUIRED	1,838	823	44.78%	\$366,546.03
Recoupments - DOH to Recoup				
DNLY EXISTS IN EMEDNY	15,797	12,244	77.51%	-\$5,468,191.75
Potential Recoupments				
MATCH BETWEEN EMEDNY AND NYSOH ONLY				
●®MATCH BETWEEN EMEDNY AND ISSUER ONLY	20,932	1,326	6.33%	-\$602,085.19



	Total	Member		
Data for Year 2021 EP Baseline	Member	Months		
	Months	Settled	% Settled	<b>Amount Settled</b>
Potential Payments - Missed effectuations & reinstatements				
MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION REQUIRED				
ØNLY EXISTS IN ISSUER	6,544	391	5.97%	\$183,951.48
Potential Payments - DOH to investigate				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION NOT REQUIRED				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - RESEARCH REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION NOT REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - RESEARCH REQUIRED	2,806	595	21.20%	\$264,826.04
Recoupments - DOH to Recoup				
ØNLY EXISTS IN EMEDNY	5,256	2,305	43.85%	-\$1,092,510.96
Potential Recoupments				
MATCH BETWEEN EMEDNY AND NYSOH ONLY				
• MATCH BETWEEN EMEDNY AND ISSUER ONLY	15,957	772	4.84%	-\$365,480.18



	Total	Member		
Data for Year 2022 EP Baseline	Member	Months		
	Months	Settled	% Settled	Amount Settled
Potential Payments - Missed effectuations & reinstatements				
MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION REQUIRED				
DNLY EXISTS IN ISSUER	4,332	144	3.32%	\$66,944.40
Potential Payments - DOH to investigate				
• MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - EFFECTUATION NOT REQUIRED				
MATCH BETWEEN ISSUER AND NYSOH ONLY, MISMATCH ON PMT - RESEARCH REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - EFFECTUATION NOT REQUIRED				
• MATCH BETWEEN ISSUER, NYSOH, RATE REF - RESEARCH REQUIRED	5,307	464	8.74%	\$214,184.42
Recoupments - DOH to Recoup				
DNLY EXISTS IN EMEDNY	3,602	60	1.67%	-\$29,884.60
Potential Recoupments				
MATCH BETWEEN EMEDNY AND NYSOH ONLY				
● ■MATCH BETWEEN EMEDNY AND ISSUER ONLY	15,115	53	0.35%	-\$28,722.62



Settlement Summary - Premium Reconciliation 2014-16					
	Member Months	Percentage			
Total Disputed	600,434	100.00%			
Settled (Paid and Do Not Pay Agreed Cases)	569,330	94.82%			
Remaining to be Settled	31,104	5.18%			
		Settled Member	Percentage Settled		
Category	Member Months	Months	by Category		
A. Payable - No Action Required from Issuer	57,481	57,054	99.26%		
B. Payable - Issuer Needs to Resubmit Claims	32,425	19,049	58.75%		
C. Payable - Issuer Needs to Correct Data and Resubmit Claims	16,184	3,537	21.85%		
D. Payable - Research Required	10,855	6,247	57.55%		
E. Payable - Review multiple Issuer cases	49	3	6.12%		
F. FFS Case - Only State Paid Claims - No Payment - Retro Disenrollment	11,011	11,011	100.00%		
G. FFS Case - Only Issuer Paid Claims - DOH to Pay Capitation to Issuer	67,581	67,581	100.00%		
H. FFS Case - Both Paid Claims - DOH to Reimburse issuer paid claims	18,488	18,488	100.00%		
I. FFS Case - No Claims Paid by DOH or Issuer - No Payment	30,401	30,401	100.00%		
J. Not Payable - WMS Cases No Eligibility	37,610	37,610	100.00%		
K. No Payment-Already Paid under same CIN	4,875	4,875	100.00%		
L. No Payment-Already Paid under different CIN	1,375	1,375	100.00%		
M. Not Payable - Issuer did not contest - No evidence provided	177,110	177,110	100.00%		
N. Not Payable	50,140	50,140	100.00%		
O. Not Payable - Coverage exists with a different Issuer	84,849	84,849	100.00%		
Grand Total	600,434	569,330	94.82%		

2014-16 Capitation Premium Paid	Member Month Claim Paid	
Member Months Paid across 14 Issuers in 2014-16	151,654,735	\$63,352,156,451



Settlement Summary			
Member Months Percentage			
Total Disputed	163,853	100.00%	
Settled (Paid and Do Not Pay Agreed Cases)	118,721	72.46%	
Remaining to be Settled	45,132	27.54%	

		Paid Member		Percent Settled
5580.1	Member Months	Months	Months	by Category
A. Payable - No Action Required from Issuer	22,559	22,441	22,441	99.48%
C. Payable - Issuer Needs to Correct Data and Resubmit Claims	3,175	866	866	27.28%
D. Payable - Research Required	9,174	4,715	4,715	51.40%
F. FFS Case - Only State Paid Claims- No Payment - Retro Disenrollment	2,599	0	2,599	100.00%
G. FFS Case - Only Issuer Paid Claims - DOH to Reimburse issuer paid claims	7,678	7,678	7,678	100.00%
H. FFS Case - Both Paid Claims - DOH to Reimburse issuer paid claims	3,179	3,179	3,179	100.00%
I. FFS Case - No Claims Paid by DOH or Issuer - No Payment	14,198	0	14,198	100.00%
J. Not Payable - WMS Cases No Eligibility	7,418	974	7,418	100.00%
L. No Payment-Already Paid under different CIN	94	94	94	100.00%
N. Not Payable	55,509	239	55,509	100.00%
O. Not Payable - Coverage exist with a different Issuer	38,270	24	24	0.06%
Grand Total	163,853	40,210	118,721	72.46%

2017 Capitation Premium Paid	Member Month	Claim Paid
Member Months Paid across 16 Issuers in 2017	51,419,325	\$22,960,254,794



Settlement Summary			
Member Months Percentage			
Total Disputed	336,527	100.00%	
Settled (Paid and Do Not Pay Agreed Cases)	252,592	75.06%	
Remaining to be Settled	83,935	24.94%	

			Settled	
		Paid Member	Member	Percent Settled
Category	Member Months	Months	Months	by Category
A. Payable - No Action Required from Issuer	23,264	23,055	23,055	99.10%
C. Payable - Issuer Needs to Correct Data and Resubmit Claims	12,039	3,764	3,764	31.27%
D. Payable - Research Required	7,988	2,034	2,034	25.46%
F. FFS Case - Only State Paid Claims- No Payment - Retro Disenrollment	7,686	0	7,686	100.00%
G. FFS Case - Only Issuer Paid Claims - DOH to Reimburse issuer paid claims	7,584	7,584	7,584	100.00%
H. FFS Case - Both Paid Claims - DOH to Reimburse issuer paid claims	4,536	4,536	4,536	100.00%
I. FFS Case - No Claims Paid by DOH or Issuer - No Payment	25,195	0	25,195	100.00%
J. Not Payable - WMS Cases No Eligibility	13,773	5,916	13,773	100.00%
N. Not Payable	164,817	211	164,907	100.05%
O. Not Payable - Coverage exist with a different Issuer	69,645	58	58	0.08%
Grand Total	336,527	47,158	252,592	75.06%

2018 Capitation Premium Paid	Member Month	Claim Paid
Member Months Paid across 18 Issuers in 2018	52,221,895	\$24,485,537,754.26



Settlement Summary			
Member Months Percentage			
Total Disputed	286,849	100.00%	
Settled (Paid and Do Not Pay Agreed Cases)	179,494	62.57%	
Remaining to be Settled	107,355	37.43%	

		Paid Member	Settled Member	Percent Settled
Category	Member Months			by Category
A. Payable - No Action Required from Issuer	22,908	22,908	22,908	100.00%
C. Payable - Issuer Needs to Correct Data and Resubmit Claims	15,492	0	0	0.00%
D. Payable - Research Required	7,549	0	0	0.00%
F - G - H - I - FFS Case	32,966	0	0	0.00%
J. Not Payable - WMS Cases No Eligibility	12,411	0	12,411	100.00%
N. Not Payable	144,175	0	144,175	100.00%
O. Not Payable - Coverage exist with a different Issuer	51,348	0	0	0.00%
Grand Total	286,849	22,908	179,494	62.57%

2019 Capitation Premium Paid	Member Month	Claim Paid
Member Months Paid across 18 Issuers in 2019	51,075,420	\$24,204,763,405.17



Settlement Summary		
Member Months Percent		
Total Disputed	317,146	100.00%
Settled (Paid and Do Not Pay Agreed Cases)	192,570	60.72%
Remaining to be Settled	124,576	39.28%

		Paid Member	Settled Member	Percent Settled
Category	<b>Member Months</b>	Months	Months	by Category
A. Payable - No Action Required from Issuer	14,653	14,653	14,653	100.00%
C. Payable - Issuer Needs to Correct Data and Resubmit Claims	10,150	3	3	0.03%
D. Payable - Research Required	4,671	94	94	2.01%
F - G - H - I - FFS Case	37,069	8	8	0.02%
J. Not Payable - WMS Cases No Eligibility	19,701	35	19,701	100.00%
N. Not Payable	158,110	2	158,110	100.00%
O. Not Payable - Coverage exist with a different Issuer	72,792	1	1	0.00%
Grand Total	317,146	14,796	192,570	60.72%

2020 Capitation Premium Paid	Member Month	Claim Paid
Member Months Paid across 17 Issuers in 2020	54,404,228	\$25,429,733,027.50



Settlement Summary					
	Member Months	Percentage			
Total Disputed	195,904	100.00%			
Settled (Paid and Do Not Pay Agreed Cases)	96,050	49.03%			
Remaining to be Settled	99,854	50.97%			

			Settled	
		Paid Member	Member	Percent Settled
Category	Member Months	Months	Months	by Category
A. Payable - No Action Required from Issuer	5,264	5,264	5,264	100.00%
C. Payable - Issuer Needs to Correct Data and Resubmit Claims	10,158	0	0	0.00%
D. Payable - Research Required	5,579	0	0	0.00%
F - G - H - I - FFS Case	34,162	0	0	0.00%
N. Not Payable	90,786	0	90,786	100.00%
O. Not Payable - Coverage exist with a different Issuer	49,955	0	0	0.00%
Grand Total	195,904	5,264	96,050	49.03%

2021 Capitation Premium Paid	Member Month	Claim Paid
Member Months Paid across 15 Issuers in 2021	64,406,485	\$33,239,190,724.93



Settlement Summary					
	<b>Member Months</b>	Percentage			
Total Disputed	109,273	100.00%			
Settled (Paid and Do Not Pay Agreed Cases)	54,073	49.48%			
Remaining to be Settled	55,200	50.52%			

			Settled	
		Paid Member	Member	Percent Settled
Category	Member Months	Months	Months	by Category
A. Payable - No Action Required from Issuer	8,244	8,244	8,244	100.00%
C. Payable - Issuer Needs to Correct Data and Resubmit Claims	13,937	0	0	0.00%
D. Payable - Research Required	2,309	0	0	0.00%
F - G - H - I - FFS Case	20,326	0	0	0.00%
N. Not Payable	45,829	0	45,829	100.00%
O. Not Payable - Coverage exist with a different Issuer	18,628	0	0	0.00%
Grand Total	109,273	8,244	54,073	49.48%

2022 Capitation Premium Paid	Member Month	Claim Paid	
Member Months Paid across 14 Issuers in 2022	68,660,840	\$35,753,358,363.75	



# **Settlement Summary of Payment Disputes**

		Premium disputes		Settled or deemed	
Period	Premiums paid MM	MM	Dispute percentage	settled	Settled percentage
2014-16	151,654,735	600,434	0.40%	569,330	95%
2017	51,419,325	163,853	0.32%	118,721	72%
2018	52,221,895	336,514	0.64%	252,592	75%
2019	51,075,420	286,849	0.56%	179,494	63%
2020	54,404,228	317,146	0.58%	192,570	61%
2021	64,406,485	195,904	0.30%	96,050	49%
2022	68,660,840	109,273	0.16%	54,073	49%
Total	493,842,928	2,009,973	0.41%	1,462,830	73%

