

# **Index Analytics Accessibility Conformance Report**

## **Revised Section 508 Edition**

VPAT® Version 2.3 – December 2018

**Name of Product/Version: Encounter Data Workbench (Workbench)**

**Product Description: MicroStrategy-based web pages**

**Date: April 5, 2019**

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**Notes: None**

**Evaluation Methods Used: Testing is based on general product knowledge; Testing with Assistive Technologies such as Job Access with Speech (JAWS); and Other testing methods (checklists based on HHS Section 508 guidelines)**

### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

| <b>Standard/Guideline</b>  | <b>Included In Report</b>                         |
|--|---|
| Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |

| Standard/Guideline   | Included In Report |
|--|--------------------|
| <a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017<br><a href="#">Corrections to the ICT Final Rule</a> as published by the US Access Board in the Federal Register on January 22, 2018 | (Yes)              |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

# Table 1: Success Criteria, Level A

Notes: None

| Criteria  | Conformance Level   | Remarks and Explanations   |
|---|---|--|
| <p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                     | <p>Web: Supports<br/>Electronic Docs: Supports<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: Visualizations are inherited from the MicroStrategy tool, which has a function to enable alternative text for screen readers. Alternative text is added for all other images.</p> <p>Electronic Docs: Documentation provides text equivalents for non-text elements through alternative text.</p> |
| <p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>              | <p>Web: N/A<br/>Electronic Docs: N/A<br/>Software: N/A<br/>Authoring Tool: N/A</p>                | <p>None of the audio or video material is time-based.</p>  |
| <p><a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                               | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p>      | <p>Web and Software: All audio/video material is captioned</p>   |
| <p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: N/A<br/>Electronic Docs: N/A<br/>Software: N/A<br/>Authoring Tool: N/A</p>                | <p>There is no time-based or synchronized media in the Workbench.</p>  |

| Criteria   | Conformance Level   | Remarks and Explanations  |
|--|---|---|
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p>      | <p>Web and Software: We identify headings, body, and navigation in the Workbench</p>  |
| <p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>     | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p>      | <p>Web and Software: We ensure the correct sequence of content is programmatically determined in markup language and MicroStrategy underlying data structures to preserve its meaning.</p>  |
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Supports<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: We provide textual identification of items and images have alternative text</p> <p>Electronic Docs: Images in documentation have alternative text.</p>   |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>            | <p>Web: Supports<br/>Electronic Docs: Supports<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: Use of color is not required for understanding of the Workbench; all colors pass WCAG guidelines for color contrast.</p> <p>Electronic Docs: Use of color is not required for understanding documentation. All colors pass WCAG guidelines for color contrast.</p> |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>           | <p>Web: N/A<br/>Electronic Docs: N/A<br/>Software: N/A<br/>Authoring Tool: N/A</p>                | <p>There is no automatic audio that plays on the Workbench.</p>   |

| Criteria  | Conformance Level   | Remarks and Explanations   |
|---|---|--|
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                         | <p>Web: Supports<br/>Electronic Docs: Supports<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: All functionality of the Workbench is operable through the keyboard.</p> <p>Electronic Docs: Documents are in formats operable through the keyboard.</p>          |
| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                 | <p>Web: Supports<br/>Electronic Docs: Supports<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: Focus can be moved from a component using the keyboard.</p> <p>Electronic Docs: Documents are in formats that allow for focus to be moved using the keyboard.</p> |
| <p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                | <p>Web: N/A<br/>Electronic Docs: N/A<br/>Software: N/A<br/>Authoring Tool: N/A</p>                | <p>The Workbench does not have time limits for content.</p>  |
| <p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p>      | <p>Web and Software: The Workbench has a scrolling carousel feature that the user can pause on mouse rollover</p>  |
| <p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: N/A<br/>Electronic Docs: N/A<br/>Software: N/A<br/>Authoring Tool: N/A</p>                | <p>The Workbench does not have any flashing features</p>   |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Authoring Tool: N/A</p>                                | <p>Web: The Workbench menu allows the user to navigate to different blocks of content.</p>   |
| <p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p>      | <p>Web and Software: The Workbench has titled pages for assistive technology.</p>  |
| <p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p>      | <p>Web and Software: Components receive focus in an order that preserves meaning and operability.</p>  |
| <p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p> | <p>Web and Software: Link text identifies the purpose of the link.</p> <p>Electronic Docs: Link text in documentation identifies the purpose of the link.</p>                                  |
| <p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p> | <p>Web: Language is programmatically determined through markup language and the MicroStrategy interface.</p> <p>Electronic Docs: Language is identified in the properties of the document.</p> |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>               | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: When a component receives focus, the context does not change</p>  |
| <p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>               | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: Changing the setting of any user interface component does not automatically cause a change of context</p>   |
| <p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: The Workbench inherits this functionality from MicroStrategy, which provides the user with an error message when an error is identified</p>                                 |
| <p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: The Workbench provides labels and instructions for all user input readable by assistive technology.</p>   |
| <p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: Elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique.</p> |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
| <p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web and Software: Links and components are generated by scripts. The name and role can be programmatically determined. States, properties, and values that can be set by the user can be programmatically set. Notification of changes to these items is available to user agents, including assistive technologies.</p> |

**Table 2: Success Criteria, Level AA**

Notes: None

| Criteria   | Conformance Level   | Remarks and Explanations  |
|--|---|---|
| <p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                 | <p>Web: N/A<br/>Electronic Docs: N/A<br/>Software: N/A<br/>Authoring Tool: N/A</p>                | <p>The Workbench has no live audio content</p>  |
| <p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: N/A<br/>Software: Supports<br/>Authoring Tool: N/A</p>      | <p>Web and Software: Audio description is provided for all video training for the Workbench</p>   |
| <p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>              | <p>Web: Supports<br/>Electronic Docs: Supports<br/>Software: Supports<br/>Authoring Tool: N/A</p> | <p>Web: The Workbench meets WCAG contrast requirements at level AA or higher.<br/>Electronic Docs: Documents meet WCAG contrast requirements at level AA or higher.</p> |



| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
| <p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p> | <p>Web and Software: The user's browser allows the user to resize text without losing functionality of the Workbench</p> <p>Electronic Docs: Documents are in formats that allow the user to resize text without losing functionality.</p>  |
| <p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p> | <p>Web and Software: The Workbench inherits this control from MicroStrategy, which allows screen readers to read the text automatically generated for visualizations</p> <p>Electronic Docs: Documents do not include images of text; where text is present in images, alternative text describes the text.</p> |
| <p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Authoring Tool: N/A</p>                                | <p>Web: The Workbench provides navigation to other pages in the Workbench through header, body, footer, and search function.</p>  |
| <p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p> | <p>Web and Software: Headings and labels describe topic or purpose.</p>   |
| <p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p> | <p>Web and Software: The keyboard focus indicator is visible.</p> <p>Electronic Docs: Documents are in formats that make the keyboard focus indicator visible.</p>  |

| Criteria  | Conformance Level   | Remarks and Explanations   |
|---|---|--|
| <p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p> | <p>Web and Software: The Workbench uses language attributes to identify human language.</p>  |
| <p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>     | <p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Authoring Tool: N/A</p>                           | <p>Web: Navigational mechanisms repeated on Workbench pages are in the same order</p>  |
| <p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Authoring Tool: N/A</p>                           | <p>Web: Components that have the same functionality within a set of Web pages are identified consistently.</p>   |
| <p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | <p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: Supports</p> <p>Authoring Tool: N/A</p> | <p>Web and Software: The Workbench inherits this function from MicroStrategy, which informs the user when there is an error and provides suggestions to fix.</p> |
| <p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | <p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>           | <p>The Workbench does not require legal commitments or financial transactions, modify or delete user-controlled data, or submit user test responses.</p>         |

**Table 3: Success Criteria, Level AAA**

Notes: This section is not applicable and has been removed.

# Revised Section 508 Report

Notes: None

## Chapter 3: Functional Performance Criteria (FPC)

Notes: None

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| 302.1 Without Vision   | Supports          | The Workbench is accessible to screen readers  |
| 302.2 With Limited Vision                                      | Supports          | The Workbench meets WCAG color contrast requirements   |
| 302.3 Without Perception of Color                              | Supports          | Meaning in the Workbench is not determined by color; where color indicates different elements, a textual representation accompanies it.  |
| 302.4 Without Hearing  | Supports          | The Workbench does not include audio-only features that require hearing to be used. Audio use is limited and all audio is provided as closed captioning.                                   |
| 302.5 With Limited Hearing                                     | Supports          | The Workbench does not include audio-only features that require hearing to be used. Audio use is limited and all audio is provided as closed captioning.                                   |
| 302.6 Without Speech   | N/A               | The Workbench does not require speech input.   |
| 302.7 With Limited Manipulation                                | Supports          | The Workbench supports standard input mechanisms such as user-provided keyboards and pointing devices. Use of the Workbench does not require fine motor controls nor simultaneous actions. |
| 302.8 With Limited Reach and Strength                          | Supports          | The Workbench supports standard input mechanisms such as user-provided keyboards and pointing devices. Use of the Workbench does not require fine motor controls nor simultaneous actions. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | N/A               | Not applicable   |

## Chapter 4: Hardware

Notes: This section is not applicable and has been removed.

## Chapter 5: Software

Notes: None

| Criteria  | Conformance Level                    | Remarks and Explanations  |
|---|--------------------------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA            | See <a href="#">WCAG 2.0</a> section | See information in WCAG section   |
| <b>502 Interoperability with Assistive Technology</b> | Heading cell – no response required  | Heading cell – no response required   |
| 502.2.1 User Control of Accessibility Features        | Supports                             | The Workbench is not platform software.   |
| 502.2.2 No Disruption of Accessibility Features       | Supports                             | The Workbench is compatible with operating system and browser accessibility features configured by the user.                                |
| <b>502.3 Accessibility Services</b>                   | Heading cell – no response required  | Heading cell – no response required   |
| 502.3.1 Object Information                            | Supports                             | The Workbench uses attributes to describe the role, state, and description of user interface elements to Assistive Technologies.            |
| 502.3.2 Modification of Object Information            | Supports                             | The Workbench elements use standard object roles.   |
| 502.3.3 Row, Column, and Headers                      | Supports                             | The Workbench defines table structure and relationships, including column headers.  |
| 502.3.4 Values  | Supports                             | The Workbench elements use standard object attributes.  |
| 502.3.5 Modification of Values                        | Supports                             | The Workbench elements use standard object attributes.  |
| 502.3.6 Label Relationships                           | Supports                             | Labels are related to the form elements in the Workbench.   |
| 502.3.7 Hierarchical Relationships                    | Supports                             | The Workbench uses standard HTML markup to express hierarchical relationships.  |
| 502.3.8 Text  | Supports                             | All text presented in the Workbench is readable by assistive technology. Text is properly rendered inside the window.                       |
| 502.3.9 Modification of Text                          | Supports                             | All text presented in the Workbench is readable by assistive technology. Text is properly rendered inside the window.                       |
| 502.3.10 List of Actions                              | Supports                             | The Workbench elements use standard object attributes.  |
| 502.3.11 Actions on Objects                           | Supports                             | The Workbench elements use standard object attributes.  |
| 502.3.12 Focus Cursor                                 | Supports                             | The Workbench's focus location, selection state and text insertion point information is programmatically available to assistive technology. |

| Criteria  | Conformance Level                    | Remarks and Explanations  |
|---|--------------------------------------|---|
| 502.3.13 Modification of Focus Cursor   | Supports                             | The Workbench's focus location, selection state and text insertion point information is programmatically available to assistive technology.   |
| 502.3.14 Event Notification   | Supports                             | The Workbench makes notification of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary, available to assistive technologies. |
| 502.4 Platform Accessibility Features   | .                                    | The Workbench is not platform software.   |
| <b>503 Applications</b>   | Heading cell – no response required  | Heading cell – no response required   |
| 503.2 User Preferences  | N/A                                  | The Workbench is not an application.  |
| 503.3 Alternative User Interfaces   | N/A                                  | The Workbench is not an application.  |
| <b>503.4 User Controls for Captions and Audio Description</b>                       | Heading cell – no response required  | Heading cell – no response required   |
| 503.4.1 Caption Controls  | Does not support                     | Captions are integrated into the video file   |
| 503.4.2 Audio Description Controls  | Supports                             | The user can change volume and pause/stop/play the audio  |
| <b>504 Authoring Tools</b>  | Heading cell – no response required  | Heading cell – no response required   |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")   | See <a href="#">WCAG 2.0</a> section | See information in WCAG section   |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | N/A                                  | The Workbench is not an authoring tool.   |
| 504.2.2 PDF Export  | N/A                                  | The Workbench is not an authoring tool.   |
| 504.3 Prompts   | N/A                                  | The Workbench is not an authoring tool.   |
| 504.4 Templates   | N/A                                  | The Workbench is not an authoring tool.   |

## Chapter 6: Support Documentation and Services

Notes: None

| Criteria                         | Conformance Level                   | Remarks and Explanations            |
|----------------------------------|-------------------------------------|-------------------------------------|
| <b>601.1 Scope</b>               | Heading cell – no response required | Heading cell – no response required |
| <b>602 Support Documentation</b> | Heading cell – no response required | Heading cell – no response required |

| Criteria   | Conformance Level                    | Remarks and Explanations  |
|--|--------------------------------------|---|
| 602.2 Accessibility and Compatibility Features                   | Supports                             | All keyboard navigation follows established system conventions. The Workbench inherits accessibility features from MicroStrategy, which provides the functionality to render the Workbench in an accessible mode. |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.0</a> section | See information in WCAG section   |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | N/A                                  | All support documentation is provided in electronic formats.  |
| <b>603 Support Services</b>                                      | Heading cell – no response required  | Heading cell – no response required   |
| 603.2 Information on Accessibility and Compatibility Features    | Supports                             | All documentation is provided in formats that are compatible with Assistive Technology.   |
| 603.3 Accommodation of Communication Needs                       | Supports                             | Support services accommodate the communication needs of individuals with disabilities.  |