

2020's Workforce Evolution

Office workers across the US and Europe are investing in skills and technologies to shape their own careers and pursue their passions.



79%

Received no guidance from their employers on working remotely

45%

Do not have access to all of the supplies needed to adequately perform their job

1/3

Believe their company did not set up sufficient ways to communicate digitally

Despite this, more than half of office workers are currently learning at least one new skill:

35%

IT/Tech support knowledge

31%

Leadership skills

29%

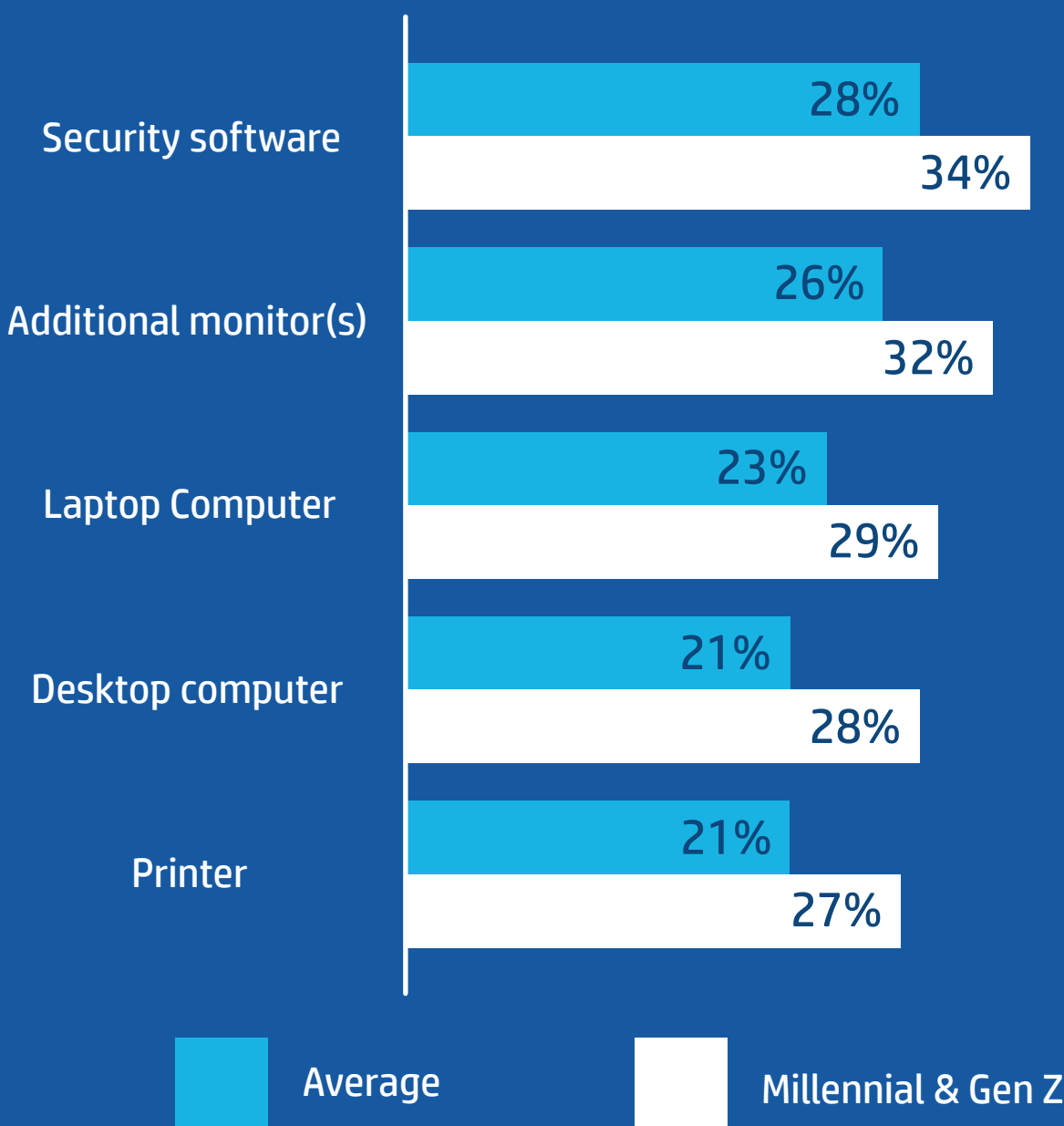
Emotional intelligence



1 in 3 employees are more likely to start their own business using the skills they are learning

Office workers and employers made significant investments in supplies and technologies:

Top technologies invested in:

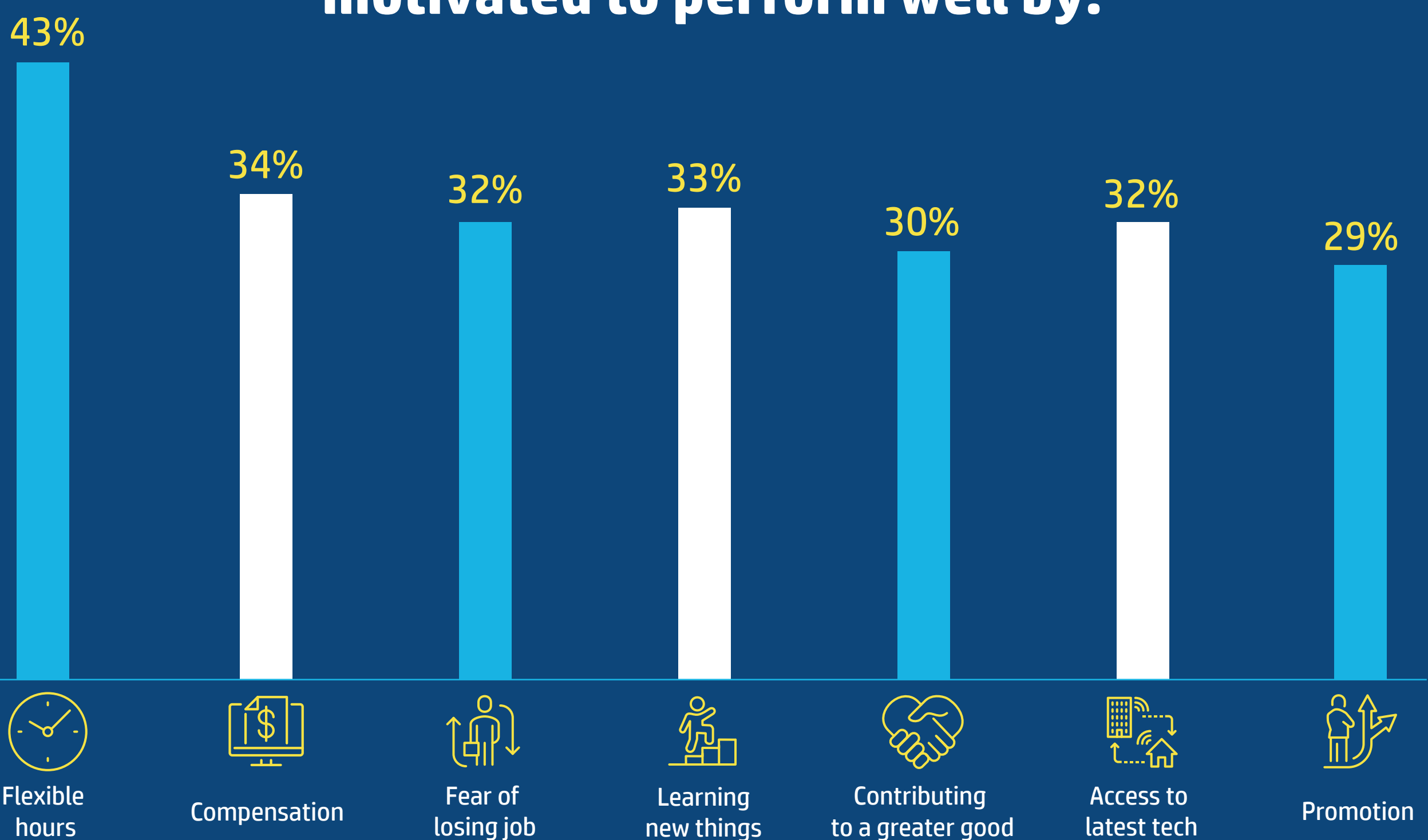


1 in 2 employees invested their own dollars

\$612
Average spent

\$693
Spent by Millennials and Gen Z

Office workers are now more motivated to perform well by:



Small & medium sized businesses in Asia have also recognized the need to reskill and invest in their employees*:

50%

Look to employees to inform innovation strategies

44%

Need more digital-first skills to maintain growth post-COVID

27%

Believe innovating workstyles is the top strategy for business revival

Methodology

Commissioned by HP, the study involved a fifteen-minute online survey of 6,000 office workers across the United States, United Kingdom, Spain, Germany, France, and Italy. Data was collected between July 24, 2020, and August 5, 2020.

Office workers are defined as primarily desk- or office - based employees who work full time, part-time or reduced hours due to COVID-19. To learn more about the study, individual market findings and HP's additional predictions for the future of work, manufacturing and innovation please visit: press.hp.com.

*HP's SMB study in Asia surveyed 1,600 small and medium-sized businesses in eight markets to understand how the COVID-19 pandemic has affected them, and the tools and support they need to recover.