

Connect as a Clinician

[Updated 11/04/2021](#)

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Important!

The clinician role is **view-only role** intended to give individual clinicians access to their **Merit-based Incentive Payment System (MIPS) performance feedback**.

This role **isn't** appropriate for third parties or practice representatives.

If you're a third party or practice representative, you'll need the **Staff User** role for your practice or registry organization. Review the **Connect to an Organization** document in the [QPP Access User Guide \(ZIP file\)](#).

Attention Representatives of Medicare Shared Savings Program (Shared Savings Program) Accountable Care Organizations (ACOs):

Shared Savings Program ACOs have a different Health Care Quality Information System (HCQIS) Access Roles and Profile system (HARP) account creation and Quality Payment Program (QPP) role management process. ACOs will no longer be able to perform these actions on qpp.cms.gov.

If your organization is a Shared Savings Program ACO, please **DO NOT** follow the information in this document. Instead, please refer to the **Medicare Shared Savings Program ACOs: Creating and Managing a HARP Account with a QPP Role in ACO-MS document (PDF)** in the [QPP Account Access Guide](#) (ZIP file) for information on how to obtain a HARP account with a QPP Security Official or Staff User role and manage your role in the [ACO Management System \(ACO-MS\)](#). If you are your ACO's QPP Security Official or Staff User contact in ACO-MS, then you can sign in to qpp.cms.gov using your ACO-MS Username and Password.

Please note that the ACO-MS process only applies to representatives of a Shared Savings Program ACO, and not to the Participant TINs in the ACO. Representatives of a Participant TIN will still need to create an account on harp.cms.gov and request and manage their QPP role on qpp.cms.gov, using the information in this resource.

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Introduction

We've created a role just for **clinicians** that will allow you to see the information that's relevant and specific to your participation in the Quality Payment Program.

The Clinician Role Lets You:	The Clinician Role:
<ul style="list-style-type: none">✓ View your MIPS performance feedback, final score and the payment adjustment information for each practice, virtual group, and APM Entity you're associated with✓ View your MIPS eligibility details (including low-volume threshold data) for each practice you're associated with✓ View your APM Incentive information	<ul style="list-style-type: none">X Doesn't require you to request access to each practice, virtual group, or APM Entity you're associated withX Doesn't allow you to see information about the other clinicians in your practiceX Doesn't allow you to submit dataX Doesn't allow you to preview your public reporting data for Physician Compare or successor website

Have questions? Contact the Quality Payment Program
By Phone: 1-866-288-8292 (Customers who are hearing impaired can dial 711 to be connected to a TRS Communications Assistant) or By Email: QPP@cms.hhs.gov
Monday – Friday, 8 a.m. – 8 p.m. ET

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Getting Started

Sign In to the Quality Payment Program

1. Go to qpp.cms.gov and click **Sign In** on the upper right-hand corner.
2. Enter your **User ID** and **Password**.
3. Check **Yes, I agree** next to the Statement of Truth and then click **Sign In**.

Note: You'll be prompted to provide a security code from your two-factor authentication.

Quality Payment PROGRAM

MIPS Merit-based Incentive Payment System | APMs Alternative Payment Models | About The Quality Payment Program | Sign In Manage Account and Register

QPP Account

SIGN IN REGISTER

Sign In to QPP

USER ID
User ID

PASSWORD
Password
 Show Password

Forgot your user id or password? [Recover ID or reset password.](#)

STATEMENT OF TRUTH

In order to sign in, you must agree to this: I certify to the best of my knowledge that all of the information that will be submitted will be true, accurate, and complete. If I become aware that any submitted information is not true, accurate, and complete, I will correct such information promptly. I understand that the knowing omission, misrepresentation, or falsification of any submitted information may be punished by criminal, civil, or administrative penalties, including fines, civil damages, and/or imprisonment.

Yes, I agree.

Sign In > Don't have an account? [Register](#)

By entering authentication information, you are attempting to access a United States Federal Government information system. This system is for the use of authorized users only.

System usage may be monitored, recorded, and subject to audit. By accessing this system, you are consenting to having your activities to be monitored, recorded, and made available to auditors or law enforcement officials.

Unauthorized use of this information system or use in excess of your approved authority is prohibited, and may be subject to disciplinary action including criminal or civil penalties.

Returning users:

Sign in with the same credentials you've previously used.

New users:

Sign in with your newly created HARP credentials.

Don't have an account?

Select **Register** next to Sign In and review the **Register for a HARP Account document** in this [guide](#).

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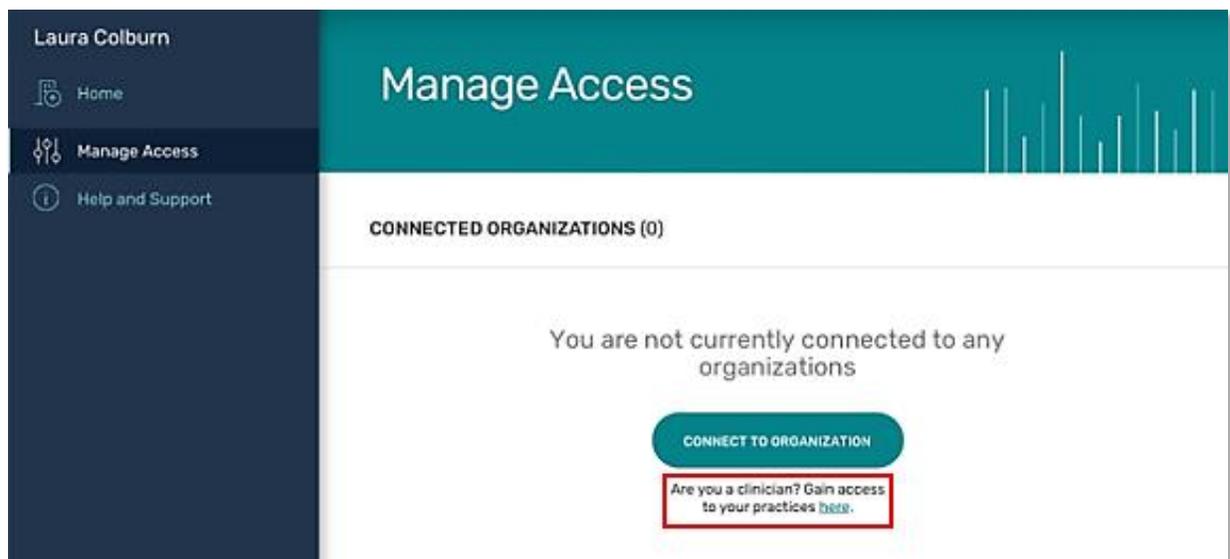
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Navigate to Manage Access

Click **Manage Access** found in the left-hand navigation pane. The information displayed in your **Manage Access** depends on whether you connected to an organization.

You Have No Connected Organizations

Click here under the Connect to Organization button.



After you click here, your request to connect as a clinician will be submitted and you'll move onto the [next step](#) of where we'll **verify your identity**.

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You Have One or More Connected Organizations

You'll see the organizations you already have permission to access. Click **Connect to Another Organization** to connect to all of your organizations as a clinician.

The screenshot shows a user interface for 'Elizabeth Blackwell' with a 'Manage Access' section. The left sidebar contains navigation links: Home, Eligibility, Performance Feedback, Manage Access (highlighted with a red box), and Help and Support. The main content area is titled 'Manage Access' and displays 'Connected Organizations (3)' with a link to 'Connect to another organization'. Below this, a callout box highlights the 'Connect to another organization' link for a specific organization. The organization details for 'ACME Clinic, LLC' are shown, including its TIN, address, and role of the user as 'Security Official'. A table lists the user's access to various systems and the number of users connected to each.

YOUR ROLE	CMS WEB INTERFACE AND CAHPS	USERS
Security Official	<ul style="list-style-type: none">CMS Web InterfaceCAHPS SurveyEdit registration	<ul style="list-style-type: none">3 connected users1 pending userView users

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Select the Individual Clinician Organization Type

Select **individual clinician** so you can continue to the [next step](#) where we verify your identity.

Step 1 of 3

Select Organization Type

Practice
A representative of a single TIN can request a practice role. The first Security Official will need to provide the PTAN and NPI of a single clinician that is part of that practice.

Individual Clinician
A clinician (not a representative or third party) with NPI, SSN and PTAN information for one participating practice (TIN) can request an individual clinician role. With this role, clinicians can review their performance feedback for all their associated practices, virtual groups and APM entities that participated in MIPS. Clinicians cannot manage additional users or view data for any other clinicians.

Alternative Payment Model (APM) Entity
A representative of entities participating in Shared Savings Program, Next Generation, CPC+, CEC, OCM, Maryland Total Cost of Care, BPCI Advanced, Vermont All-payer, CJR, Primary Care First (PCF), Direct Contracting (DC), and Independence at Home Demonstration can request an APM entity role. The first Security Official may need to provide different data based on model.

If you are a representative of a Shared Savings Program (SSP) ACO, you must contact your ACO to get a QPP Security Official or Staff User role via the [ACO Management System \(ACO-MS\)](#).

Registry
A representative of a CMS-approved registry can request a registry role. The first Security Official will need to provide the Vendor ID for the registry.

Virtual Group
A representative of a CMS-approved virtual group can request a virtual group role. The first Security Official will need to provide the TINs of 2 participating practices.

CONTINUE

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Verify Your Identity

Automatic Verification

We use the name from your HARP account (that you use to sign in to qpp.cms.gov) to identify who you are and the organizations you're associated with.

- If there's an **exact, unique match** between the name on your HARP account and your name as displayed on the [QPP Participation Status Lookup Tool](#), we'll display a list of practices you're associated with in our systems.

If you recognize these practices and the information displayed is correct, click **Verify**.

Once you click **Verify** and your request is processed successfully, you will [return to Manage Access](#) to view your connected practices.

Account Home > Manage Access >

Connect to Organization

Verify Your Identity

If you've ever been associated with any of the organizations listed below, click verify to get clinician access.

Your Name	LAURA COLBURN
NPI	0123456789
Organizations	GREENVILLE MEDICAL CLINIC
	HAMPTON MEDICAL CLINIC
	GREENVILLE PODIATRY
	ARLINGTON MEDICAL CENTER

VERIFY

If you don't recognize any of these organizations, try connecting manually [here](#).

What if the listed organizations are incorrect?

If the organizations associated with your information are **incorrect**, click **here** below **Verify**.

This will initiate the [Manual Verification](#) process where you'll be prompted to provide **additional information** to verify your identity and identify your associated organizations.

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Manual Verification

You'll begin the manual verification process if there is **NOT an exact, unique match** between your name on your HARP account that's used to sign in to qpp.cms.gov and

- Your name as displayed the [QPP Participation Status Lookup Tool](#), **OR**
- You have indicated the practice information looks incorrect.

If the information is incorrect, you'll be prompted to provide the following information needed to verify your identify and determine which organizations you're associated with as a clinician:

- Your NPI
- Your SSN
- Your PTAN (any of those listed for you in PECOS)

Account Home > Manage Access >

Connect to Organization

Verify Your Identity

Identify yourself by providing your 10-digit NPI and Social Security Number (SSN) and a PTAN associated with any of your practices.

CLINICIAN NPI
10-digits e.g. 1234567890

SSN
9-digits e.g. 123-45-6789

PTAN
This PTAN can be associated with any of your practices.

What's a PTAN?

A PTAN is a Medicare-only number issued by MACs upon enrollment to Medicare. A clinician will have one NPI and one, or more, PTAN(s) based on their relationships with medical groups or practices, in which separate PTANs are assigned. A clinician's PTAN(s) can be found in [PECOS](#).

How Do I Find My PTAN?

Each Medicare provider has at least Provider Transaction Access Number (PTAN), associated with their NPI; it was issued at the time of Medicare enrollment and can be found in [PECOS](#).

1. Log in to internet-based [PECOS](#).
2. Select **My Associates** on [PECOS](#) home page.
3. Select **View Enrollments** by applicable individual or organizational enrollment.
4. Click on View **Medicare ID Report**
5. PTAN(s) are listed in **Medicare ID** column.

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Once you submit a manual verification request, we'll verify your identity and connect you to your associated organizations. You'll see the organizations you're connected within your **Manage Access**.

Error Messages

If there's an error processing your request, you'll receive an error message.

Below is a list of the error messages you may encounter, along with guidance on how to troubleshoot the error.

Error Message	Error Cause	Suggestion
Unknown error while requesting NPI association	Unknown	Re-enter information or contact Service Center for assistance
No unique clinician with this name was found in eligibility	When search eligibility data: <ul style="list-style-type: none"> • No clinicians were found with the name that was entered; or • More than one clinician with the same name was found when searching eligibility data 	Re-enter name
You must provide all required information to complete this request.	Your request is missing an NPI, PTAN, or TIN	Enter a valid NPI, PTAN, or TIN
We couldn't verify the information you provided. Please try again.	Your entered an invalid NPI, PTAN, or Social Security Number (SSN) combination	Re-enter a valid NPI, PTAN, or SSN

If the issue persists, you can also close out of your current **Connect to an Organization** attempt and submit a new request later or contact the Quality Payment Program for assistance.

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Return to Manage Access

After you have successfully completed the verification process, you'll return to the **Manage Access** page. On this page you will see that you have been assigned the **Clinician Role** for all your connected practices.

If you have a Staff User or Security Official role for other organizations, you'll see those roles associated with those organizations listed on the page, too.

If you're connected to an APM Entity or virtual group, you won't see these organizations listed on the **Manage Access** page.

You will see these organizations listed when you click **Performance Feedback** in the left-hand navigation.

The screenshot displays the 'Manage Access' interface. On the left is a dark sidebar with the user's name 'Laura Colburn' at the top. Below the name are navigation icons and labels: 'Home', 'Eligibility & Reporting', 'Performance Feedback', 'Manage Access' (highlighted), and 'Help and Support'. At the bottom of the sidebar is a 'COLLAPSE' button. The main content area has a teal header with 'Manage Access' and a bar chart. Below the header, it says 'Connected Practices (4)' with a link 'Connect to another organization'. The practices are listed in a table-like format:

Organization	TIN	Address	YOUR ROLE
Greenville Medical Clinic	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role
Hampton Medical Clinic	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role
Greenville Podiatry	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role
Arlington Medical Clinic	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role

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Version History

Date	Change Description
11/04/2021	<ul style="list-style-type: none">Updated to include Shared Savings Program ACO Management System (ACO-MS) callout in Introduction.
08/04/2021	<ul style="list-style-type: none">Updated table in Introduction to include that clinicians with the clinician role can't review preliminary performance feedbackUpdated screenshot in individual clinician organization type section
7/24/2020	<ul style="list-style-type: none">Updated to include table with detailed information regarding error messages
3/20/2020	<ul style="list-style-type: none">Updated to clarify that this role doesn't let a clinician preview their public reporting data for Physician Compare (or successor website).Added Quality Payment Program contact information for those who are hearing impaired.
12/2/2019	<ul style="list-style-type: none">Clarified that this is a view-only role and shouldn't be requested by anyone who isn't a clinicianUpdated to indicate this role lets a clinician view their APM Incentive information
7/1/2019	<ul style="list-style-type: none">Original posting

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