

Webcast Viewing Instructions

Wesley Media Webcasts are available to view on computers, laptops, tablets and smartphones.

STEP 1 Access the Web Page

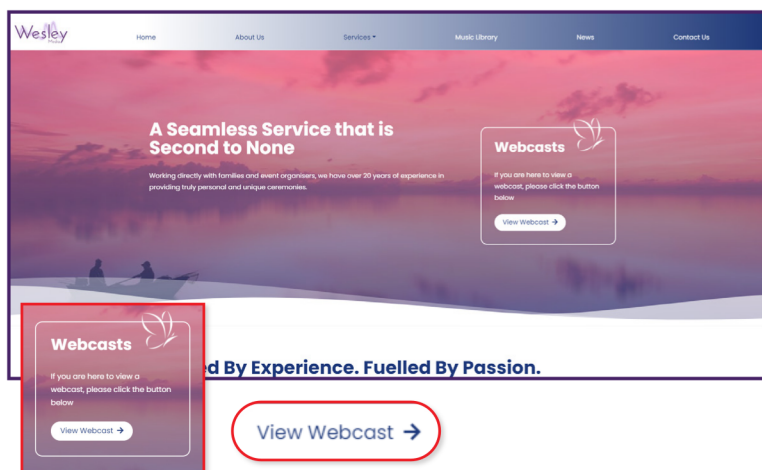
To access the Webcast, follow this link:

<https://wesleymedia.co.uk/webcast-view>

or you can navigate to the Wesley Media home page:

<https://wesleymedia.co.uk/>

and click on the 'View Webcast' button on the screen.



STEP 2 Log in Securely

Enter your Webcast login details (the secure **7 Digit PIN** supplied by the ceremony arranger).

Read through our **Terms & Conditions** by clicking on the **pink** text. These will open up in a new window.

Once you have done this, return to the webcast page to log in.

<https://wesleymedia.co.uk/webcast-view>

By clicking the 'Login' button, you have agreed to the Wesley Media Terms & Conditions.

The name, venue, date and time of the service will display at the top of the screen.

Before the Service Starts

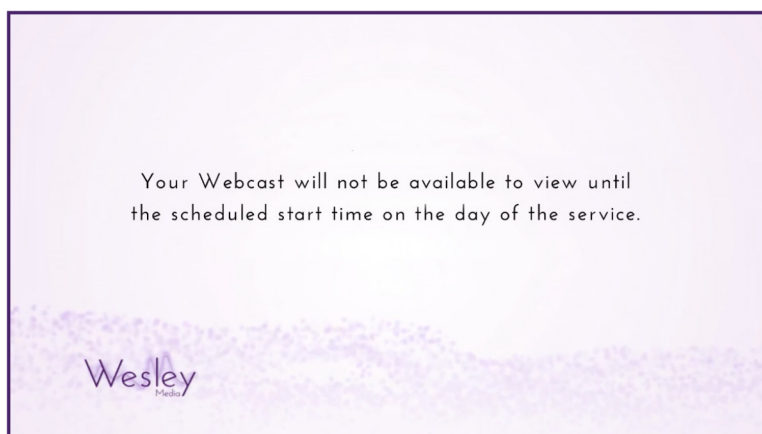
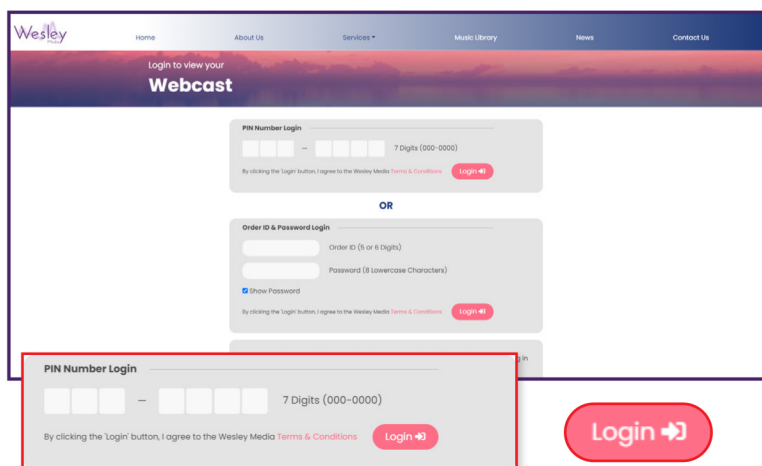
If you log in before the service has started, a message will display on the screen to inform you.

Log in details will not work any earlier than two weeks before the service time.

Once the stream has begun the video will **load automatically**. There is no need to refresh the page to prompt the Webcast to begin.

Troubleshooting

If the video is still not visible by the designated start time we advise that you periodically refresh this page (to do this, press the **Refresh Page** button).



If you continue to experience issues then please contact us on 0333 996 6893
08:00 - 18:00 Monday to Friday, or 09:00 - 17:00 Saturday.