SPI4 ALINUS
Toolkit for Investors

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Social investors in responsible inclusive finance have long tracked social indicators. Using proprietary tools, many investors collect a range of data points that are largely similar, but different enough to weigh as a reporting burden on FSPs and investors alike. Reducing this burden while improving comparability of social data is what has driven a group of social investors to develop **ALINUS: a common social data collection tool for due diligence and monitoring** based on the SPI4, the social audit tool to measure implementation of the Universal Standards for Social Performance Management.

This toolkit is designed to help investors understand and adopt the SPI4 ALINUS. Please note this is a "living" document. It will be updated based on new developments and user feedback. Please send your ideas and suggestions to CERISE (spi4@cerise-microfinance.org) or SPTF (info@sptf.info).

This toolkit currently includes the following information and resources:

INTRODUCTION to the SPI4 ALINUS and FAQs

FUNDING AND TA RESOURCES for FSPs conducting a SPI4

GETTING STARTED with ALINUS

RESOURCES ONLINE to get started, including a **list of FSPs** that have conducted a SPI4 assesment, ALINUS **newsletters**, access to **past webinars**

SAMPLE MESSAGES when communicating on the SPI4 ALINUS with partner FSPs, internal teams, and management

Also available:

Trainings for investment managers, networks, and FSPs on SPI4 and the social audit process and tools (e.g., webinars with partners around the world to walk them through the SPI4 process and answer their questions, webinars tailored to investment managers, webinars for networks to help them on their role in supporting the implementation of the SPI4 of their members, or in person trainings) – *available upon request*

Benchmarks for ALINUS results, based on the SPI4 database – *available upon request*

Coming soon: Guidelines for investment officers on how to use SPI4 ALINUS during social due diligence and monitoring (preparation, desk-review, integrating ALINUS questions in the field visits and interviews, quality check, etc.).

Specific trainings for investment analyst teams on using ALINUS: on site trainings or webinars – *available upon request.*

FREQUENTLY ASKED **QUESTIONS**

INTRODUCTION TO SPI4 ALINUS

What is the SPI4 and SPI4 ALINUS?

The **SPI4** is a social audit tool for financial service providers (FSP) to measure their social performance. A free Excel questionnaire in its current version, the SPI4 is a set of quantitative and process indicators for FSPs to evaluate their level of implementation of the Universal Standards for Social Performance Management, which include the Client Protection Certification Standards.

SPI4 helps FSP create their social statements and offers a coherent, comprehensive and pragmatic way to strengthen client-focused management practices.

ALINUS is a social data collection tool for investor due diligence and monitoring. It is a subset of SPI4 indicators that can be accessed by selecting the ALINUS option from the SPI4 Welcome Page. These indicators were selected by the Social Performance Task Force investors working group through a collaborative and iterative process.
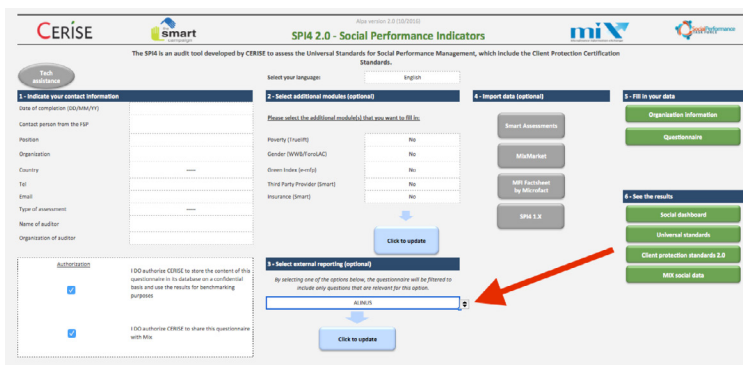

ALINUS can be accessed from the **Welcome Page of the SPI4 v2.0**

Social Performance Management (SPM) refers to the systems that organizations use to achieve their stated social goals and put customers at the center of strategy and operations. A provider's social performance refers to its effectiveness in achieving its stated social goals and creating value for clients. If a provider has strong SPM practices, it is more likely to have an impact on clients.

The SPTF is a global non-profit membership organization that develops and promotes best practices and standards to help financial service providers (FSPs) put clients at the center of all strategic and operational decisions and align their policies and procedures with responsible business practices.

Why use ALINUS?

By using the same set of generally-accepted indicators to assess partners, investors can **streamline social data collection**, **reduce the reporting burden** on FSPs, spend **less time on gathering data** and **more time on analyzing change** and **making improvements**. The ALINUS questionnaire and dashboard can be used as a standalone document or as the social performance evaluation of a due diligence report or an investment memo.

A standard set of indicators also means **higher quality data**: with many of different stakeholders asking for the same data points, FSPs see the value in honing their systems to produce the information. And, because these indicators are associated with technical resources and case studies, guiding FSP's on improving client-focused management practices is even easier.

Finally, standarized mesasures enable **benchmarking and comparability** within a portfolio across the sector.

BENEFITS OF STANDARDIZING SOCIAL PERFORMANCE MEASURES

VALUE TO INVESTORS	VALUE TO FINANCIAL SERVICES INSTITUTIONS
• Improve reporting to asset owners • Allows for aggregation within a portfolio • Enables benchmarking and comparability • Provides standard and valuable information for screening and investment decisions	• Reduces reporting burden • Enables clear articulation of the impact of the institution's products and services • Facilitates tracking against the organization's social performance goals

Who is using ALINUS?

As of February 2017, already over 300 FSPs had conducted a SPI4 - ALINUS, which might include some of your partners. Click here to check the regularly updated list of FSPs that have conducted a social audit. As an investor, you can ask your partners to share their SPI4 with you (see sample message you can send), so you can leverage this data. **Visualize ALINUS indicators from a full SPI4 in just one click of a button**, compare results to benchmarks from an ALINUS subset of the SPI4 database (tables available at cerise-spi4.org), and use it as a basis for discussions with partners.

Who developed ALINUS?

The SPI4 is the fourth version of the SPI, which stands for Social Performance Indicators. Developed by CERISE in 2003, the SPI is one the most widely used social audit tool for microfinance. In 2014, CERISE joined forces with the SPTF, the Smart Campaign, as well as SPI users (FSPs, networks, TA providers, raters, investors) to design the SPI4, aligned with the Universal Standards.

The Smart Campaign is a global platform to promote a set of core principles for the treatment of microfinance clients, the Client Protection Principles. Housed in ACCION's Center for Financial Inclusion, the Smart Campaign has steering committee comprised microfinance industry leaders from around the world.

How was ALINUS developed?

CERISE coordinated a selection process that took place in a series of online and in-person meetings in late 2014 and early 2015. Twelve investor organizations joined efforts to create a common subset of indicators, selecting 80 out of the 200 SPI4 indicators in 2015: ADA, BlueOrchard, BNP Paribas, Cordaid, Deutsche Bank, Grameen Credit Agricole Microfinance Foundation, Grassroots Capital Management/Caspian, Incofin, Oikocredit, Proparco, SIDI and Triple Jump. They have since been joined by a growing number of investors and fund managers who see the value of a standardized social evaluation format. **ALINUS was updated in October 2016** (ALINUS 2.0) based on revisions to the Universal Standards and Client Protection Certification Standards. The tool will now remain **stable until 2020**, and a transparent and inclusive revision agenda and committee have already been defined.

What is the difference between a full SPI4 and ALINUS?

The full SPI4 questionnaire includes 160 indicators from the Universal Standards for SPM and 11 indicators from the Green Index. The ALINUS option has 68 indicators, manageable for a due-diligence mission. Because ALINUS indicators are only a subset of SPI4 indicators, results of a full SPI4 naturally differ from an ALINUS assessment in terms of depth of analysis and focus. However, ALINUS indicators have shown to be a good proxy for results by Dimension. For example, in the December 2016 SPI4 database, the average score for full SPI4 was 66% while the average score for ALINUS was 69%. Averages by dimension are also similar.

Who can use the ALINUS?

Designed by investors and fund managers themselves, ALINUS can be used by **anyone** interested in getting an overview of an FSP's social performance. Because it analyzes all six dimensions of the Universal Standards and Green Index from an investor's risk and mission-oriented perspective, ALINUS is both **comprehensive** and **selective**. A great entry point to social performance, a FSP can move seamlessly from ALINUS to a full SPI4, which then provides deeper operational analysis and a practical roadmap for improvement.

CERÍSE SPI4
ALINUS

CERISE is non-profit service provider based in Paris. Founded in 1998 by five French organizations active in responsible inclusive finance, today CERISE is registered as an association, with a 5 member Board of Directors. CERISE takes a collaborative approach to all its activities, coordinating with a range of actors to co-develop user-friendly tools and resources like SPI4, SPI4-ALINUS and the Social Business Scorecard, that are available for free (registered under Creative Commons licenses).

CERISE has four permanent staff, and works with a robust consultant network. CERISE self-finances 60% of its budget through services. The remaining 40% comes from institutional partners. This allows us to innovate, create tools and uphold our open-access approach.

BENCHMARKING, DATA QUALITY, AND CONFIDENTIALITY

How can I use ALINUS to compare my partners' social performance to benchmarks?

CERISE publishes benchmark tables every 2 months on the SPI4 website. These tables allow individual users to compare their SPI4 or ALINUS scores to those in the CERISE database.

CERISE can also help **investors benchmark their entire portfolio** of ALINUS users against peer groups by region, country, size, legal status or age of the organization, among others. Benchmarking can help distill overall trends in performance, identify performance profiles, and help inform investment and TA strategies.

SPI4 BENCHMARKS

Can I trust the quality of SPI4 and ALINUS benchmarks?

ALINUS benchmarks draw on the subset of SPI4 indicators. So the quality of ALINUS benchmarks depends on the quality of the SPI4 database. SPI4 audits can be done as self-assessments or accompanied self-assessments, in which an external auditor or MIV analyst accompanies the process. Over 70% of audits in the SPI4 database are accompanied self-assessments, mostly done by SPI4 qualified auditors (more on that process here). CERISE reviews incoming audits and gives each one a quality score based on the level of completion, quality of comments, and the auditor's experience.

Table 1: Description of quality scores for SPI4 audits in CERISE database

Quality Score	Characteristics
0	Incomplete; mock data; beta version
1	Complete, but no or few comments; or, comments lack consistency; missing data on Org Info page
2	Complete with comments and conducted by an auditor known to CERISE. Maximum quality score for a Self-Assessment
3	Complete with comments and conducted by a qualified auditor or an auditor with extensive experience with SPI
4	Complete with comments and conducted by a rater or highly qualified auditor (auditor with extensive SP audit/eval experience)

There is a difference between "high quality" audits and self-assessments, but for now it is not significant. Scores for the full database (all audits minus quality 0) are, on average, about 6 points higher than those from the higher quality database (audits 2+3+4), a difference roughly of 8%.

Benchmarks are generated from high quality audits—those conducted by qualified auditors or raters. For specific requests (e.g. with data from self-assessments), benchmarks can come from the full database, including lower quality self-reported audits.

How does CERISE keep the FSP list and benchmarks up to date?

The SPI4 and ALINUS are available for **free**. In return users agree to **keep CERISE informed** of upcoming audits and send completed SPI4 questionnaires to CERISE for entry in the SPI4 database. CERISE updates the list on its SPI4 website every 2 months. Users can also contact CERISE if they need an updated list for specific purpose (strategic meeting with decisions on SPI4/ALINUS, planning of operations, etc.).

As an investor, we avoid sharing our pipeline publically. If we have to inform CERISE of upcoming audits, won't confidentiality be an issue?

CERISE understands the importance of confidentiality. CERISE does **not publish the list of upcoming or planned SPI4 audits or ALINUS assessments**. In the interest of reducing the reporting burden on FSPs, Cerise does ask the organization to inform of upcoming audits, in order to better coordinate efforts. If Cerise hears that two different stakeholders plan to conduct a SPI4 audit or ALINUS assessment with the same FSP, Cerise requests consent of each of the stakeholders to inform the other, to foster economies of scale and synergy in the due diligence process.

As an investor, won't we lose our competitive edge if other partners of the FSP can access the SPI4 report/data we verified with the FSP?

The objective of SPI4 and ALINUS is to reduce the reporting burden of both the FSP and investors. Collecting and verifying social data from FSPs new to SPM and SPI4 may require additional efforts by investment officers initially. But over time, investors will increasingly be able to leverage data collected by others.

Your **competitive edge** will remain in your analysis of the situation, specific strategic choices (rural vs. urban, microenterprises vs. SME, regional or client targeting), a well-honed product mix and tailored support to your FSP partners. With ALINUS, you will save time in data collection so you can focus on your real value-add.

VERSIONING AND UPDATES

What is the difference between the original version of SPI4 ALINUS and the 2.0 version released in October 2016?

The original version of SPI4 ALINUS had 80 indicators, selected from the SPI4 in 2015. This version did not have an integrated results dashboard.

The SPI4 was updated to version 2.0 in July 2016 to align with revisions to the Universal Standards and Client Protection Standards. SPI4 2.0 has 20% fewer indicators. Because ALINUS indicators are a subset of SPI4 indicators, the SPI4-ALINUS was also updated, streamlined and reduced to 68 indicators based on investors' feedback. Additional indicators have been added to take into account management of foreign exchange risks for clients and improved assessment of green microfinance. Members of the SPTF Social Investor Working Group validated this update. There are **no substantial content changes to indicators** in ALINUS 2.0. Language was clarified and repetition reduced. Further, ALINUS 2.0 now includes a generic social dashboard directly into the SPI4 Excel file.

How long will this version be stable?

The 68 indicators will remain **stable until 2020**. All other updates are purely technical, to address bugs or to integrate new languages or new functionalities, for example.

Who pays for technical updates and SPI4 ALINUS maintenance?

Founded in 1998, CERISE has four permanent staff whose functions include SPI4 development and maintenance. CERISE also works with an IT company specialized in Excel development. As an independent non-profit service provider, CERISE finances 60% of its budget through services. 40% of its budget draws on private and public sector support, which allows us to develop and maintain tools that are publically available at no cost.

The development of SPI4 ALINUS was supported in 2015 by the members of the ALINUS group, through a MOU with CERISE. This cost-share basis proved to be an efficient way to create an innovative tool at low cost for each of the initial users.

How to ensure continuity of SPI4/SPI4 ALINUS?

The SPI4 and ALINUS will remain publicly available given that they have been developed as a public good, co-funded by public and private support, pro-bono services and extensive user feedback.

SPI4 AND OTHER DATA TOOLS

What is the CERISE Social Business Scorecard? And how does it differ from the SPI4 and ALINUS?

The Social Business Scorecard is an assessment tool to analyze the profile of a social business. The result of a three-year effort in collaboration with a multi-stakeholder working group, the Social Business Scorecard gives a structured overview of business practices in seven areas fundamental to a socially driven enterprise. Both a management and audit tool, SBS can be used by social businesses themselves for strategic and operational planning or by investors looking to identify a social business. Unlike SPI4 and ALINUS, which are specific to responsible inclusive finance, SBS can be used to caracterize a social business in any sector.

SPI4 and GIIRS/B Impact Assessment

The B Impact Assessment (BIA) is the performance standard used to certify B Corps and provide GIIRS ratings. SPTF and B Lab, the non-pro t behind GIIRS and B Corp, have worked together for several years to harmonize the content of their assessment tools. The BIA includes a responsible inclusive finance industry addendum, with 67 indicators. 88% of these match concepts assessed by the SPI4. To read a whitepaper published by the SPTF and B Analytics on aligning indicators click here.

SPI4 and IRIS

IRIS is a catalog of standardized performance metrics generally accepted in impact investing to track social, environmental, and financial performance. IRIS is managed by the GIIN. SPTF and IRIS shared their work and coordinated for years. The metrics used by SPTF and the SPI4 are aligned with the IRIS metrics relevant for financial inclusion. To read the whitepaper published in 2016 on SPI4 - IRIS compatibility, click here.

ALINUS and PIIF / PRI

The Principles for Investors in Inclusive Finance (PIIF) provide a framework for responsible investment in inclusive finance. Investors or fund managers that sign the PIIF commit to adhering to and promoting the 7 principles, where the 7th principle expects them to "Working together to develop common investor standards on inclusive finance." ALINUS work does exactly this.

SPI4 and Client Protection Certification (Smart Certification)

The Client Protection Certification Standards and Indicators are integrated into the Universal Standards and, by extension the SPI4. When the Client Protection Certification Standards were updated in mid-2016, the Smart Campaign added a new level of analysis after the indicator level, called "compliance criteria". The SPI4 v2.0 includes all the principles, standards and "level 1" indicators of the Client Protection Certification Standards 2.0. It does not include in its core version most of the additional "level 2" compliance criteria required for a Certification mission. This means the Client Protection scoring graphs generated in SPI4 v2.0 are "Smart Light". They are the equivalent of a "level 1" Smart self-assessment.

INVESTORS WHO HAVE ADOPTED ALINUS

- A number of investment funds/DFIs are already using ALINUS (see logos below).
- Others are actively testing and/or conducting revision and adaptation of their own scorecard directly from ALINUS/SPI4 indicators.

ALINUS DASHBOARD

The **ALINUS dashboard** is a two-page overview of ALINUS results: social mission, social objectives, scores by dimension, scores by client protection principle, mention of alignment with responsible finance initiatives, and most recent social evaluations. The ALINUS dashboard can be used by the FSP to present to their board, investors, and external audiences, and/or by investors to present in their investment memo or monitoring reports.

ALINUS GENERIC SOCIAL DASHBOARD

HORIZON		Guyana		
NBFI	Regulated	Microfinance activities since 1998	Data as of:	31-Dec-15
			Date of Due Diligence:	13-Sep-16

MISSION STATEMENT

The social mission is to provide sustainable efficient financial services to all financial excluded population, specially micro entrepreneurs, and small farmers to contribute to poverty alleviation and to achieve decent life for themselves and their families.
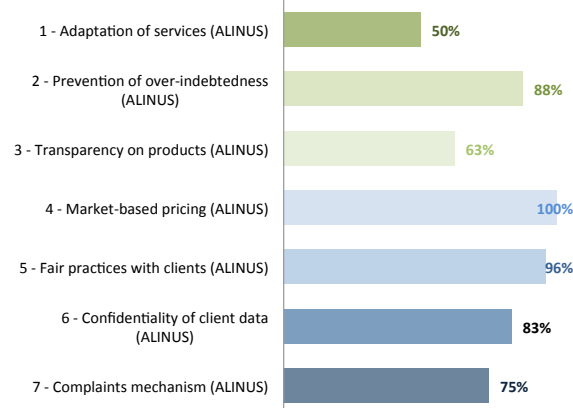
SOCIAL OBJECTIVES

Increased access to financial services

Poverty reduction

Employment generation

Development of start-up enterprises

Growth of existing businesses

ALINUS SCORES IN SOCIAL PERFORMANCE: 66%

1 - Define and monitor social goals (ALINUS)	50%
2 - Commitment to social goals (ALINUS)	57%
3 - Design products that meet clients' needs (ALINUS)	44%
4 - Treat clients responsibly (ALINUS)	86%
5 - Treat employees responsibly (ALINUS)	85%
6 - Balance social and financial performance (ALINUS)	83%
G - Green microfinance (ALINUS)	60%

ALINUS SCORE IN CLIENT PROTECTION: 79%

1 - Adaptation of services (ALINUS)	50%
2 - Prevention of over-indebtedness (ALINUS)	88%
3 - Transparency on products (ALINUS)	63%
4 - Market-based pricing (ALINUS)	100%
5 - Fair practices with clients (ALINUS)	96%
6 - Confidentiality of client data (ALINUS)	83%
7 - Complaints mechanism (ALINUS)	75%

Comments on ALINUS SOCIAL PERFORMANCE RESULTS

Strong "responsible practices": client protection, decent work conditions, balanced financial and social objectives.
"Client focused management" could be more clearly defined in the business plan. Efforts to conduct market research and collect client feedback could be reinforced.

Comments on ALINUS CLIENT PROTECTION RESULTS

Horizon could better adapt services through collecting client feedback (satisfaction surveys) and better defined collateral policies. Also, pricing tranpsarency should be improved. Although the operating environment does not promote transparency disclosure of prices, efforts could be made to discuss at national level with the Microfinance Association to lobby for better transparency on prices (see new regulation).

RESPONSIBLE FINANCE INITIATIVES

smart	Endorser?	Yes
smart	Certified?	No
mix	Reporting of social data?	Irregular reporting

MOST RECENT SOCIAL EVALUATIONS

	Agency	Date	Result
Social Rating	Planet Rating	30-juin-14	3+

Use of poverty assessment tool: No

ORGANIZATIONS THAT COOPERATED IN THE DEVELOPMENT OF ALINUS FRAMEWORK FOR SOCIAL PERFORMANCE REPORTING

Cordaid · ada · BlueOrchard Impact Investment Managers · BNP PARIBAS · caspian · Deutsche Bank

GRAMEEN CRÉDIT AGRICOLE Microfinance Foundation · grassroots capital management · incofin INVESTMENT MANAGEMENT · OIKO CREDIT · Proparco GROUPE AGENCE FRANÇAISE DE DÉVELOPPEMENT · SIDI · Triple Jump

GETTING **STARTED** WITH ALINUS

Ready to get started? Here are few steps to start the process of adopting ALINUS, based in part on Incofin's experience shifting from their proprietary tool to ALINUS.

Test and compare. Some investors might find it useful to conduct pilot tests to determine the cost and benefits of switching from a proprietary tool to ALINUS. Incofin carried out assessments using both its proprietary tool ECHOS and ALINUS on a portfolio sample and then compared results to understand consistency and divergence in scores. Testing found consistent scoring between the two tools, and even identified advantages of ALINUS over ECHOS.

Present ALINUS to management. Familiarize management with ALINUS by giving a demonstration of the SPI4 tool, the ALINUS option, SPI4 trends in the industry and the benefits of switching. Having an honest look at the challenges related to integrating the tool into existing processes (due diligence procedures, MIS, staff training) is also important to define a realistic roll out plan.

> **Contact CERISE** for training materials you can adapt to your organization.

Introduce ALINUS to investment managers. Investment managers are on the front lines with FSP partners and will be the first to feel the effects of a switch. It is important to take the time to familiarize investment managers with the tool and the benefits of switching. An introduction session—even virtual—will give them the opportunity to provide feedback and allow you to gauge their acceptance of the tool.

Design a roll out plan. When designing an implementation plan, it is important to take into account any other initiatives going on in your organization to avoid duplication and maximize synergies. Sequence activities carefully to avoid overwhelming team members and to maximize appropriation. Some elements to include in a roll out plan:

- Establish an internal procedure for using ALINUS in due diligence: how will you leverage an existing SPI4 filled in by the partner? If the partner does not have a SPI4, will you have them fill it in as a self-assessment, which you will verify during the due diligence visit? Or will you do it as an "external" assessment during the due diligence visit?
- Update current due diligence procedures to align with the ALINUS indicators: documents list, interview guides, debriefing presentation or reporting format, etc.
- Ensure compatibility between ALINUS and your MIS. Determine how you want to process and benchmark your ALINUS results, and leverage CERISE'S SPI4 benchmark data.
- Contact your partners to let them know you are adopting ALINUS.
- Train investment managers on updated due diligence procedures.

CERISE and SPTF will continue to work with investors throughout 2017 to develop more detailed guidance and resources on how to adopt, use, and train investment teams on ALINUS.

SAMPLE **MESSAGES**

Sample communication from investors to FSPs partners that have already conducted a SPI4

Dear …

We have learned from the CERISE website that your organization has recently conducted a full SPI4 or SPI4 ALINUS assessment. We congratulate you on this important step to measure and manage your social performance. At [NAME OF INVESTOR], we believe that working with a globally adopted methodology like the Universal Standards and SPI4 is key to being a client-centred organization.

At [NAME OF INVESTOR], we have recently made the decision to use the SPI4 ALINUS framework—which is a subset of SPI4 indicators—for social due diligence and monitoring. As such, we would be grateful if you would share with us your latest SPI4 evaluation, in order to inform our monitoring process and cut down on information we request of you.

Also, you may be interested in knowing about some funding opportunities to pursue social performance improvements (see below).

Looking forward to hearing from you.

Sample communication from investors to FSPs partners to announce adoption of ALINUS

Dear …

We want to inform you that we are using / introducing the SPI4 ALINUS tool for our Social Performance due diligences and reporting requirements.

The SPI4 is a social audit tool organized around the six dimensions of the Universal Standards for Social Performance Management which include the Smart Campaign Client Protection Principles. It is designed to help financial service providers measure and manage their social performance. The SPI4 ALINUS option is a subset of SPI4 indicators, selected by investors to use in due diligence and monitoring. SPI4 ALINUS aims to make social reporting to investors quicker, more aligned with essential practices of SPM, and easier.

Please let us know if you have recently conducted or are planning to conduct an SPI4 audit/ SPI4 ALINUS. We would be grateful if you would share with us your latest evaluation, in order to inform our monitoring process and cut down on information we request of you.

If you have not yet conducted an SPI4 audit and would like to learn more about it, we very much encourage you to do so. There are several resources (including funding support and TA – See in particular: Responsible Microfinance Facility and the SP Fund) to help you in this process and we would be happy to tell you more about these if you are interested.

CERISE (spi4@cerise-microfinance.org) can also be contacted for help with the SPI4.

Looking forward to hearing from you.

FUNDING AND TA RESOURCES
FOR FSPs CONDUCTING A SPI4

The Social Performance Fund (SP Fund)

A two and a half-year initiative, launched end of 2015, funded by the Ford Foundation, managed by the Microfinance Centre, in collaboration with CERISE. The SP Fund offers:

- **Opportunities for FSPs** – includes co-financing of an SPI4 assessment, individual off-site SPM support, and scholarship to attend the 2017 SPTF Annual Meeting. To find out if your organization is eligible, please check the Guidelines available in English, Russian and Spanish. Applications are accepted on ongoing basis. For question please contact Kinga Dabrowska
- **Opportunities for national networks** – includes grants for national networks to organize awareness raising events about the SPI4, collect SP data from members, develop SP country reports, organize dissemination events, among others; off-site SPM support; scholarship to attend the 2017 SPTF Annual Meeting. To find out if your network is eligible, please check the Guidelines available in English, Russian and Spanish.

For more information please visit http://mfc.org.pl/sp-fund-opportunities-for-mfis-and-networks/

The Responsible Microfinance Facility (RMF)

A three-year initiative, launched in January 2015 and funded by the Agence Française de Développement (AFD) managed by the SPTF, in collaboration with Smart Campaign. The RMF offers trainings and provides co-financing to financial institutions in Africa and the Middle East for certain activities, including training SPI4 auditors, conducting accompanied SPI4 assessment plus additional support.

To find more about the RMF please visit http://sptf.info/resources/responsible-microfinance-facility. Or send an email to rmf@sptf.info

Technical Assistance (TA) provider database

The TA database, hosted by the SPTF, features professionals who can provide technical assistance in one or more areas of responsible inclusive finance. Organizations can search the database by keywords (such as SPI4) by country, languages spoken by the provider, or types of experience. Please note that all profiles are self-reported. SPTF cannot verify the information in profiles, except for information in the "Verified Qualifications" category. In this category, you can check for SPI4 qualified auditors. Each provider is required to provide a reference with contact information. **To access the TA database visit** http://sptf.info/resources/find-a-ta-provider

ONLINE **RESOURCES**

List of FSPs that have completed a SPI4 assessment

This list is helpful for investors from a strategic standpoint—to see who in their current portfolio has conducted SPI4—and an operational standpoint, to prepare for due-diligence, leverage existing data and reduce the reporting burden. The list is updated by CERISE every 2 months. Click here to access it.

Confidentiality template for investors to sign with partners

Use this agreement, if requested by your partner, to simplify sharing information with CERISE.
www.cerise-spi4.org/nda-alinus

Step-by-Step guides and auditor resources

Get familiar with SPI4 and ALINUS using dedicated Step-by-Step guides and access a range of resources for SPI4 auditors under the conduct an audit section of the SPI4 website.
www.cerise-spi4.org/conduct-an-audit

ALINUS newsletters

Follow the development of ALINUS and the SPI4 by accessing past newsletters.
www.cerise-spi4.org/news-eng-1/

Access to past webinars

Listen to the recordings and download the PowerPoints of past SPI4 webinars:
Introduction to the SPI4 and SPI4 ALINUS, February 2016
Conducted by CERISE's team
Recording | Powerpoint
Global Networks for FSPs: Promoting Best Practices for Social Performance Management, October 2016
Wth Calum Scott from Opportunity International, Christophe Bochatay from Triple Jump, Cécile Lapenu from CERISE
Recording | PowerPoint
Stay informed of upcoming ALINUS trainings by signing up here.

Upcoming events for social investors

SPTF Social Investor Working Group (SIWG) Meetings
The SIWG will meet twice in person in 2017
- March 15-16, at the University of Zurich, hosted by the Swiss Agency for Development and Cooperation (SDC), the Swiss Capacity Building Facility (SCBF), and the University of Zürich's Centre for Microfinance. Click here for details
- June 6-8, SPTF Annual Meeting at Krystal Grand Reforma Unom, Mexico City. Click here for details.

Contact leticiaemme@sptf.info for further details on these meetings.

Receive updates from CERISE

Get updates and news on SPI4, ALINUS and Social Business by signing up for our e-newsletter, e-Cerisier.
www.cerise-spi4.org/subscribe