

Q U A Y A U S T R A L I A

Return Application Form

CHANGE OF HEART?

We'll happily refund your full-priced sunnies, within 30 days of delivery, if they have not been worn. Must be in resalable condition with original case and tags. Sunnies received after 30 days or not received in original condition will be issued a Merchandise Credit available to be used at [Quay Australia](#).

Returns are available for full-priced sunnies only. They must be in the original condition in which they were sent. If sale sunnies are returned a Merchandise Credit will be issued.

Allow 2-3 weeks for the receipt and processing of your return. A refund will be issued to the original form of payment. You'll receive confirmation by email when your return is completed. Please note: Depending on your issuing bank, your credit may not show until your next billing cycle.

Quay will NOT be responsible for the costs associated with returns. We recommend selecting an insured and traceable shipping carrier. We are not responsible for shipping fees or import fees associated with the return.

Today's Date: _____

Name: _____

Email: _____

Order Number: _____

Item returning: _____

Reason: Check all that apply

- ☐ Size
- ☐ Color
- ☐ Frame Damage
- ☐ Lens Damage
- ☐ Style
- ☐ Changed Mind
- ☐ Other _____

Return Tracking Number: _____

Address package to:

Quay Australia
C/O Delamode PLC
[700 Avenue West, Skyline](#)
Skyline 120
Great Notley, Braintree
Essex, [CM77](#) 7AA